



Troubleshooting Network Policy Control

COURSE OVERVIEW

Intended for operations and maintenance, support, and engineering personnel, the objective of AppLogic Networks Troubleshooting is to teach techniques that can be used to troubleshoot problems.

Objectives

This course teaches students about:

- The basic services on all AppLogic Networks Elements
- The relationships between AppLogic Networks' solutions, products, and technologies
- The most important tools to use when starting troubleshooting
- How to reduce the scope of a problem

This course is delivered in-person and includes hands-on troubleshooting, slides, and discussions.

Prerequisites

Network Policy Control Essentials

Course Duration

Three Days

Course Outline

What's in a AppLogic Networks Deployment?

- What runs on Policy Traffic Switch (PTS)?
- What runs on Subscriber Policy Broker (SPB)?
- What runs on Service Delivery Engine (SDE)?
- How do the above elements interact?
- Error/log files used by each element
- Core services
- First troubleshooting steps

Sample Topics for Troubleshooting

- Subscriber mapping
- SDE high availability
- Diameter
- Shaping
- Control Center
- High CPU
- Tunneling
- Network Processing Units

Please note, only the topics relevant to the customers deployment will be considered and subject to time.

If you have any questions about AppLogic Networks' Education Services or courses, contact learning@applogicnetworks.com

ABOUT APPLOGIC NETWORKS

AppLogic Networks' cloud-based App QoE portfolio helps customers deliver high quality, optimized experiences to consumers and enterprises. Customers use our solutions to analyze, optimize, and monetize application experiences using contextual machine learning-based insights and real-time actions. Market-leading classification of more than 95% of traffic across mobile and fixed networks by user, application, device, and location creates uniquely rich, real-time data that significantly enhances interactions between users and applications and drives revenues. For more information visit <https://www.applogicnetworks.com> or follow AppLogic Networks on X @AppLogic Networks.



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