



If you have any questions about AppLogic Networks' Education Services or courses, contact [learning@applogicnetworks.com](mailto:learning@applogicnetworks.com).

# Troubleshooting

## COURSE OVERVIEW

AppLogic Networks' Application and Network Intelligence (ANI) Troubleshooting course is designed to provide the knowledge and skills to troubleshoot the platform components of AppLogic Networks' ANI Portfolio. This course includes extensive hands-on, scenario-based lab exercises to practice troubleshooting ActiveLogic, Maestro, and Insights Data Storage.

Modality	Hands-on Labs?	Intended Audience / Roles	Duration (Instructor-Led)	Prerequisites
Onsite Exclusive (Instructor-Led)				
Open Enrollment (Instructor-Led pre-scheduled class)	Yes	<ul style="list-style-type: none"> <li>Support Engineer</li> <li>Field Engineer</li> <li>Sales Engineer</li> </ul>	Three Days	<ul style="list-style-type: none"> <li>Solution Essentials</li> </ul>
Self-Paced eLearning				

## Course Content

### AppLogic Networks ANI Introduction

### Elements Licensing

### ActiveLogic

- LiveView
- ActiveLogic Architecture
- Troubleshooting ActiveLogic
- Shaping Review and Troubleshooting
- Filtering Rules Troubleshooting
- Connection Pools Troubleshooting

### Techniques to Troubleshoot ActiveLogic

- Managing ActiveLogic in Elements
- View Log Files
- Syslog Server Configuration
- External Syslog Server Configuration
- Automatic Backups and Remote Systems
- SNMP Setup

### Maestro Policy Engine

- Maestro Review and Basic Configuration
- Maestro Operations
- Maestro Subscriber Mapping Troubleshooting
- Session Context Troubleshooting
- Maestro High Availability
- High Availability Split Brain Troubleshooting

### Analytics

- Analytics Introduction
- Insights Data Storage Configuration
- Insights Data Storage Troubleshooting

### Also Consider:

- Solution Essentials (Prerequisite for this course)
- Installing & Configuring (Prerequisite for this course)
- Deep Insights Reporting

## ABOUT APPLOGIC NETWORKS

AppLogic Networks' cloud-based App QoE portfolio helps customers deliver high quality, optimized experiences to consumers and enterprises. Customers use our solutions to analyze, optimize, and monetize application experiences using contextual machine learning-based insights and real-time actions. Market-leading classification of more than 95% of traffic across mobile and fixed networks by user, application, device, and location creates uniquely rich, real-time data that significantly enhances interactions between users and applications and drives revenues. For more information visit <https://www.applogicnetworks.com> or follow AppLogic Networks on X @AppLogic Networks.



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